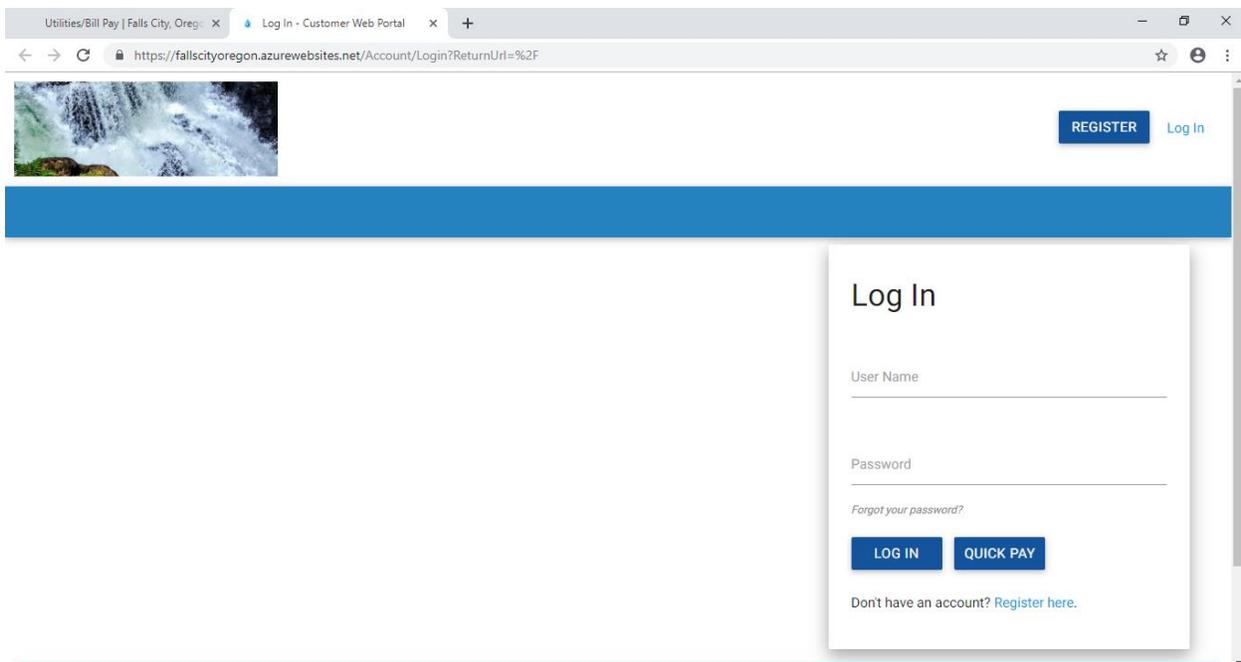


Welcome to the City of Falls City Online Pay Portal tutorial! This is a simple user friendly format allowing you to Quick Pay, create an Account, save multiple card payment options to your Wallet and set up Recurring Payments. You may view your latest transactions, view payment history, usage etc.

There is a Processing Fee charged by Stripe, our 3rd party vendor for using this convenient pay method. The fee is paid by the user and is \$2.50 or 3% of the total.

Your saved financial information is secure and can only be viewed by the logged in account holder or those you link to your account. When a payment is made the system then sends our billing program the amount, type and date of your transaction and posts it to your account in real time.

You will need to have your Account Number handy. If you have a renter not in our system that pays for their usage, you may want to share your account number with them for online payments.



The screenshot shows a web browser window with two tabs: "Utilities/Bill Pay | Falls City, Oreg." and "Log In - Customer Web Portal". The address bar shows the URL: <https://falls-city-oregon.azurewebsites.net/Account/Login?ReturnUrl=%2F>. The page features a blue header with a "REGISTER" button and a "Log In" link. Below the header is a large blue horizontal bar. The main content area contains a "Log In" form with the following elements:

- Log In** (Section Header)
- User Name** (Text input field)
- Password** (Text input field)
- Forgot your password?* (Text link)
- LOG IN** (Blue button)
- QUICK PAY** (Blue button)
- Don't have an account? [Register here.](#) (Text link)

Pay Bill

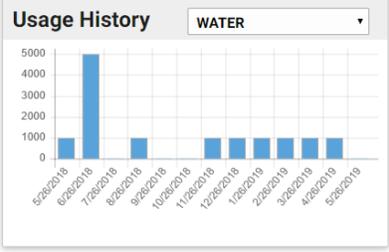
Last Payment on 5/13/2019 \$122.89
 Past Due \$0.00

Current Due

\$122.89

Due Saturday, June 15, 2019

[VIEW CURRENT BILL](#) [MAKE A PAYMENT](#)



Help

- Payment & Billing**
 - [I want to view my account history](#)
- Account Management**
 - [I want to register a new account](#)
 - [I want to start a new service](#)
- User Profile**
 - [I want to change my password](#)
 - [I want to change my communication preferences](#)

Message Center

No messages to display

Account History

| BILLS | | PAYMENTS | |
|-----------|--|----------|----------|
| 5/26/2019 | | | \$122.89 |
| 4/26/2019 | | | \$122.89 |
| 3/26/2019 | | | \$122.89 |

[VIEW ACCOUNT HISTORY DETAILS >](#)

Financial History

| Service Address | Current Due | Due Date | Bill Status |
|-----------------|-------------|-----------|-------------|
| 299 MILL ST | \$122.89 | 6/15/2019 | Current |





* Name on Card

* Card Number

* Postal Code

* Email Address

* \$ Payment Amount

122.89

Payment Services Fee

\$ 3.69

This will appear on your statement as "CITY OF FALLS CITY"